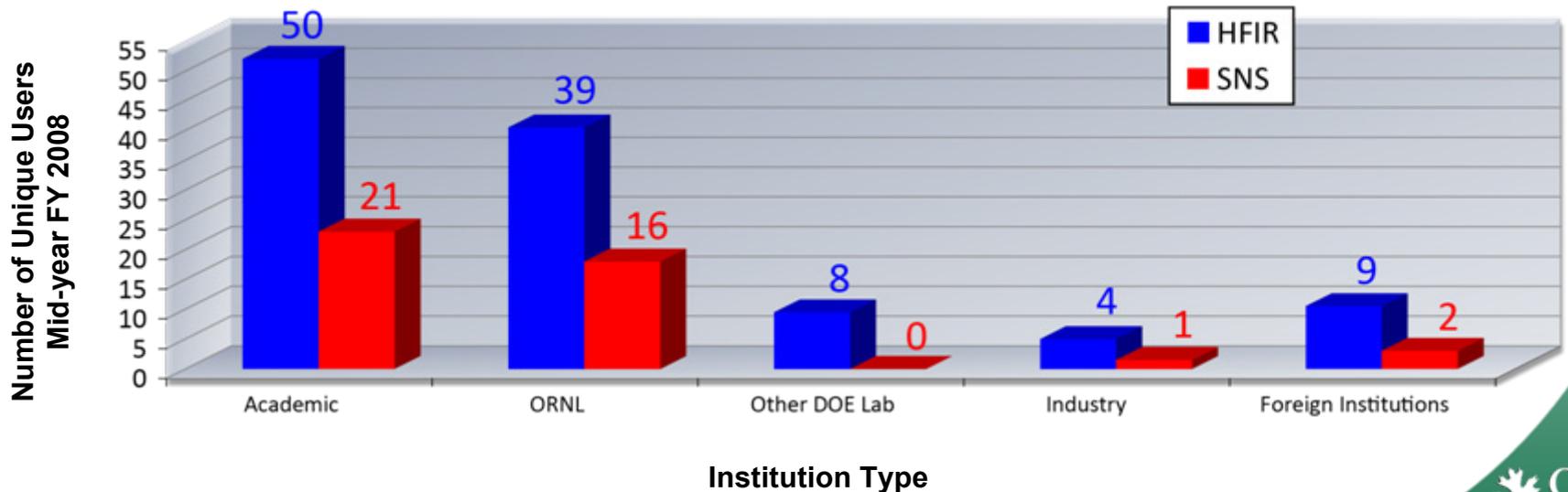
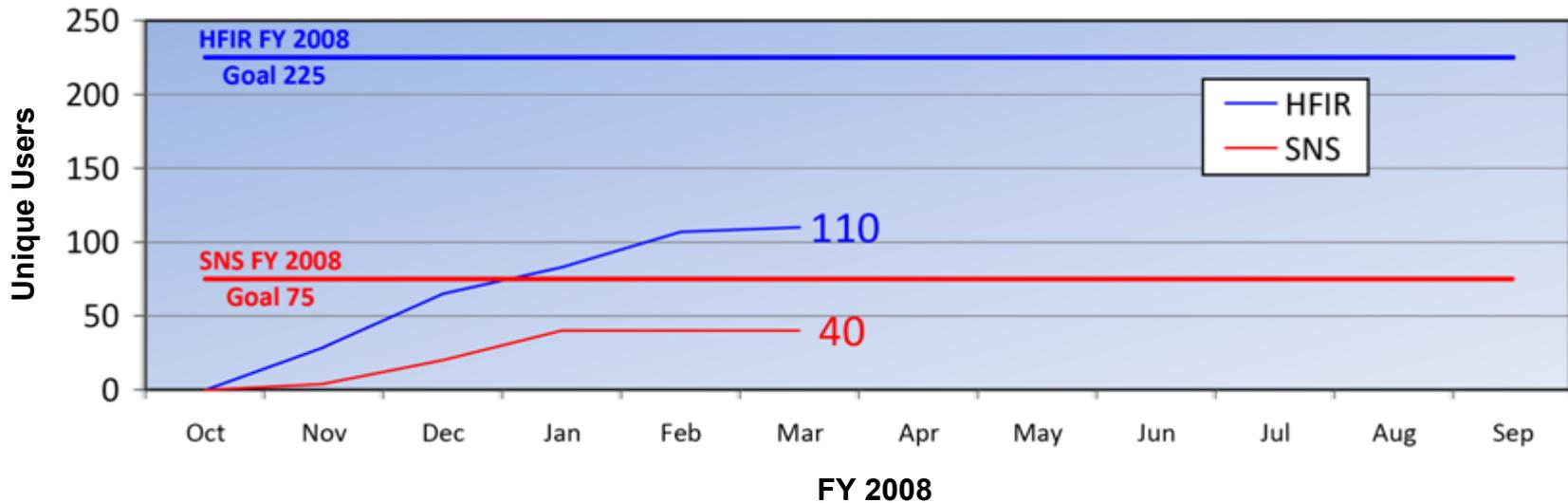


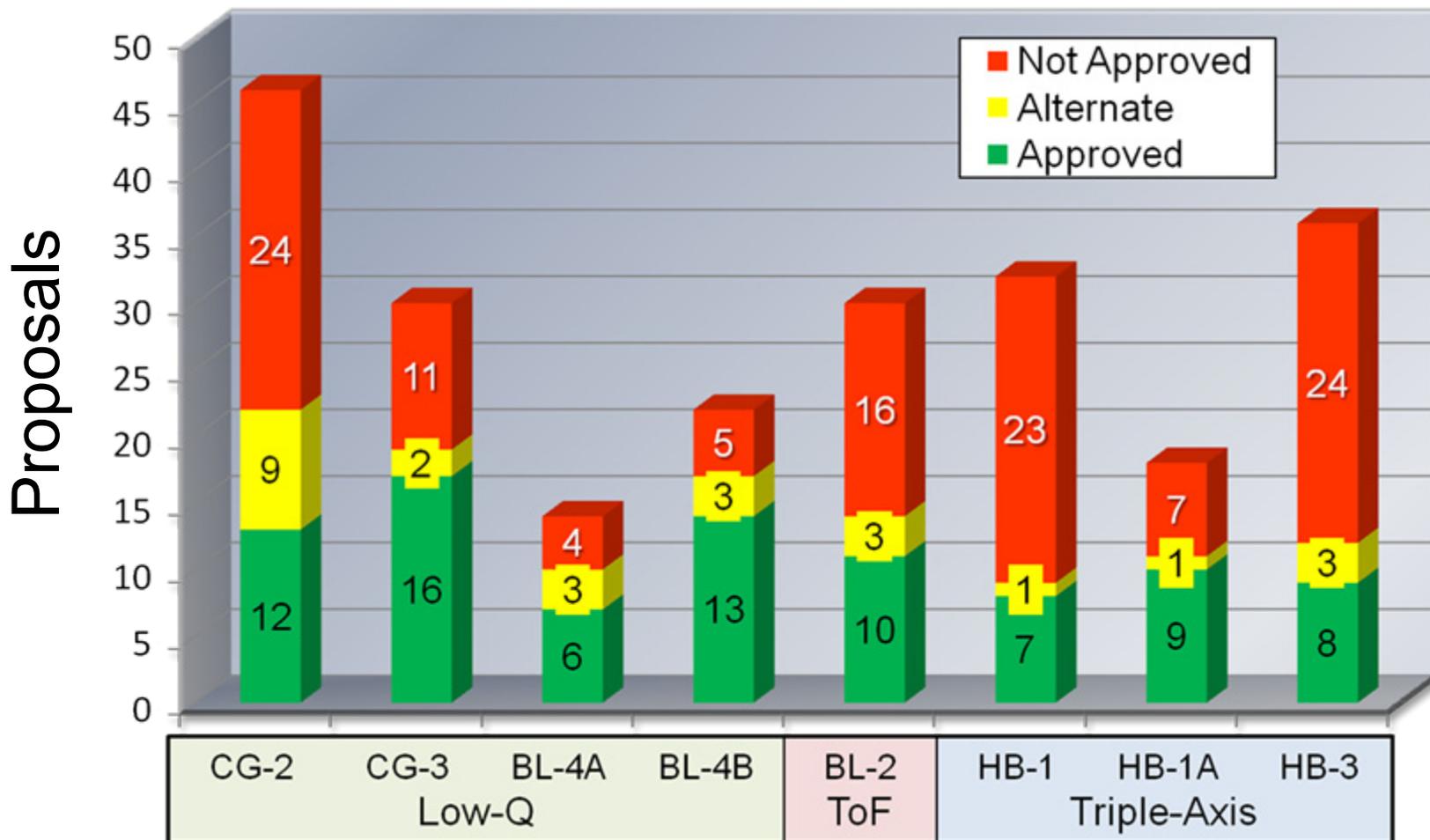


FY 2008 Mid-Year User Performance Metrics

User Program and Community – User Statistics



User Program and Community – NScD 2008-A Proposal Call



User Program and Community – Subscription NScD 2008-A Proposal Call

SNS Beam Line	Subscription Rate*
BL-2	381%
BL-4A	269%
BL-4B	231%
Total SNS	296%

HFIR Beam Line	Subscription Rate*
HB-1	447%
HB-1A	185%
HB-3	465%
Total TAX	361%
CG-2	523%
CG-3	349%
Total HFIR	390%

*Data reflect proposals received by proposal call deadline, and the General User Program days available for each beam line.

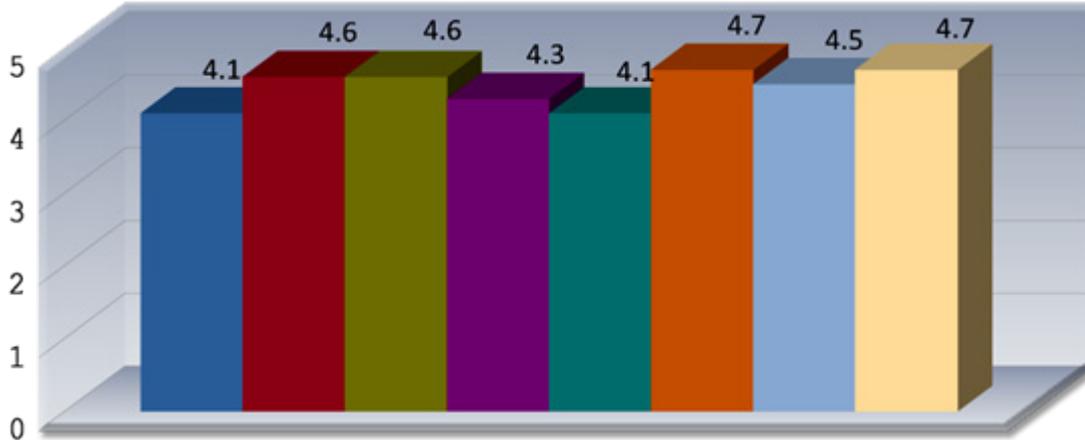
User Program and Community – Outreach

- Twelve articles about HFIR and SNS activities were submitted to Neutron News and Notiziario.
- Issued and completed call for HFIR and SNS experiments with 250 proposals received.
- Distributed Monthly Progress Reports to 2200.
- NSSD director kept users informed by holding a teleconference with SHUG Executive Committee to discuss recent activities and future plans.
- “Dynamics of soft matter” is the subject for next Springer book and the topic of a December 2008 workshop held in conjunction with the MRS meeting.
- Held the Workshop on Neutron Scattering Education, March 27-28, 2008, Washington, D.C., Roger Pynn, chair
- ORNL named host of 2008 EPSCoR meeting, July 22-25, 2008.
- Neutron experiment portion of the Argonne Summer School for X-Ray/ Neutron Scattering in planning stages for late September 2008

User Program and Community – HFIR Satisfaction Survey

HFIR FY08 Survey Detail (thru March 2008)
64 responses from 115 surveyed users = 56% return rate

Satisfaction Rating



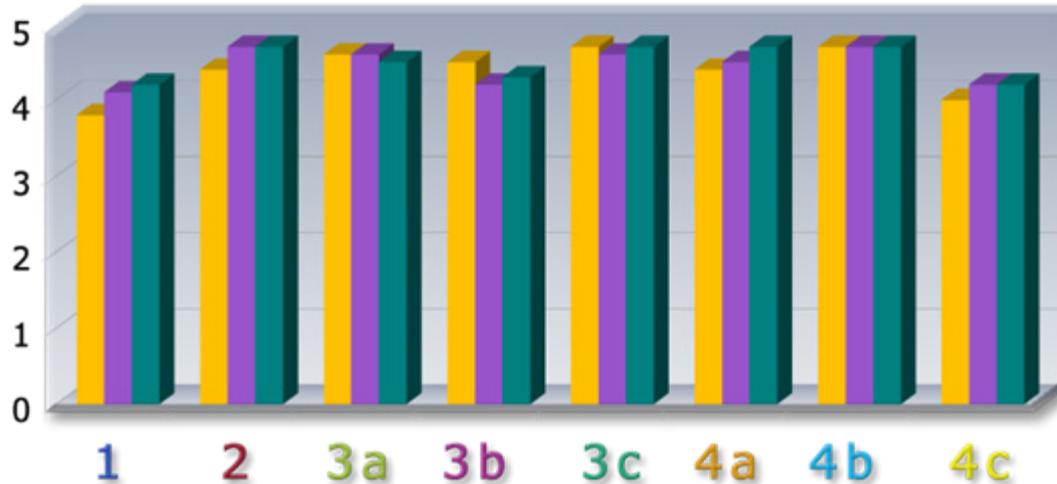
Survey Question:

How satisfied were you with...

- 1 ...the fraction of the year that the facility operates?
- 2 ...the schedule?
- 3a ...the performance of the reactor?
- 3b ...the performance of the instrument?
- 3c ...the performance of the sample environment?
- 4a ...the support for users provided by the scientific staff?
- 4b ...the support for users provided by the user services staff?
- 4c ...the support for users provided by the technical support staff?

FY 2008 HFIR Surveys

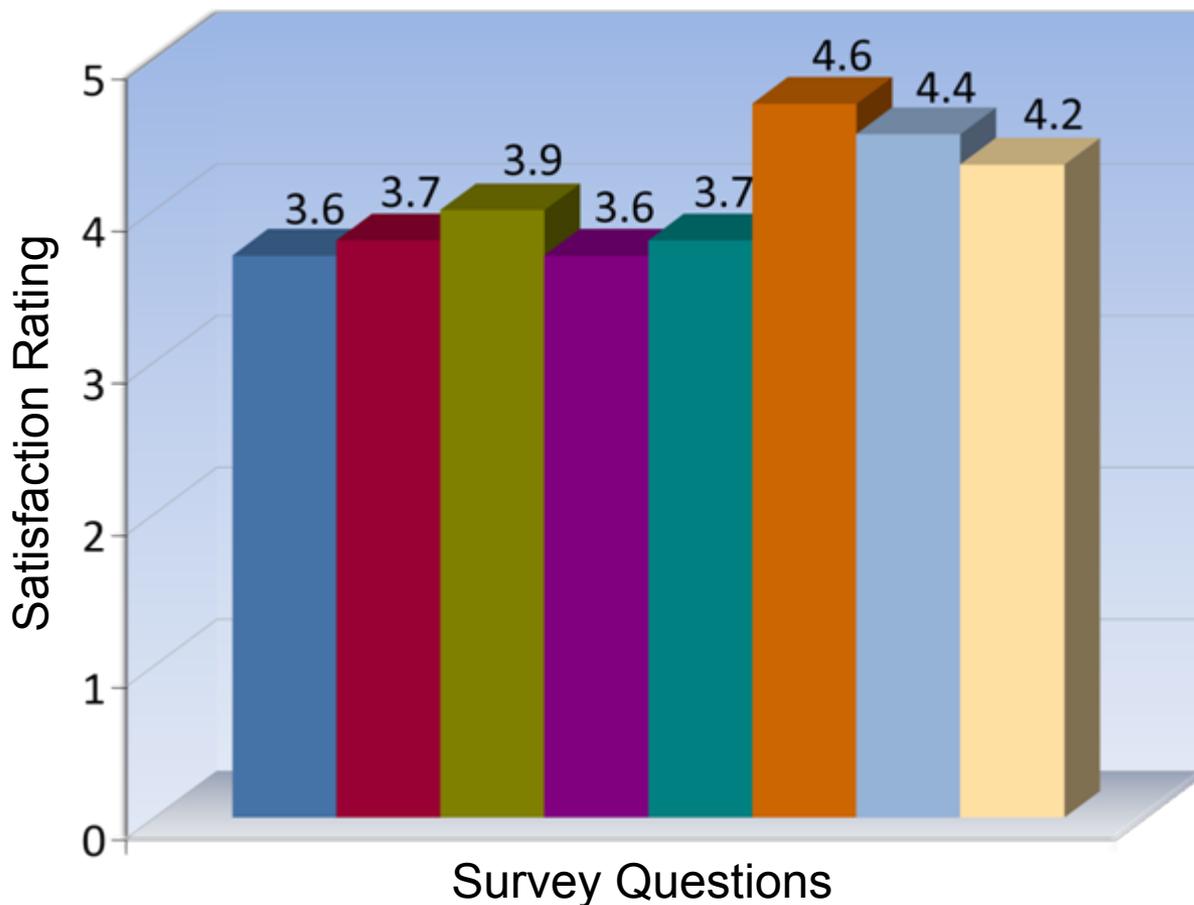
Satisfaction Rating



■ HFIR 411 Survey ■ HFIR 412 Survey ■ HFIR 413 Survey

User Program and Community – SNS Satisfaction Survey

SNS 2008-1 Survey Detail
20 responses from 31 surveyed users = 65% return rate



Survey Question:

How satisfied were you with...

- 1 ...the fraction of the year that the facility operates?
- 2 ...the schedule?
- 3a ...the performance of the accelerator?
- 3b ...the performance of the instrument?
- 3c ...the performance of the sample environment?
- 4a ...the support for users provided by the scientific staff?
- 4b ...the support for users provided by the user services staff?
- 4c ...the support for users provided by the technical support staff?