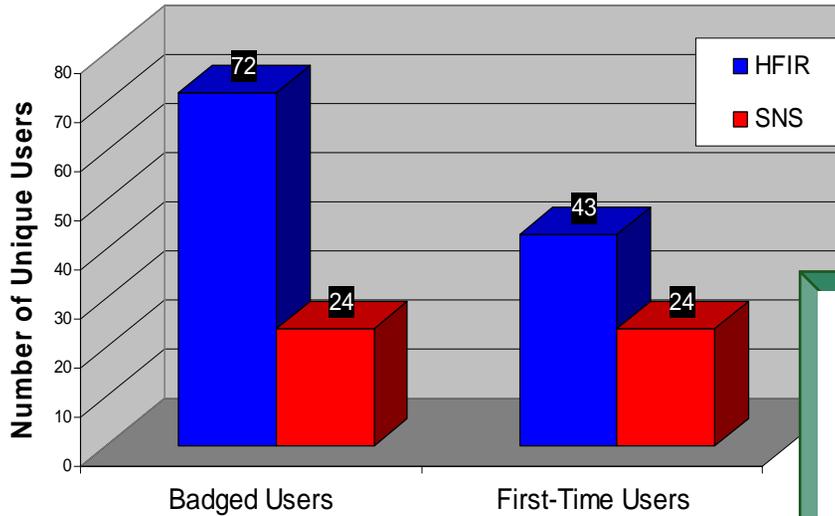
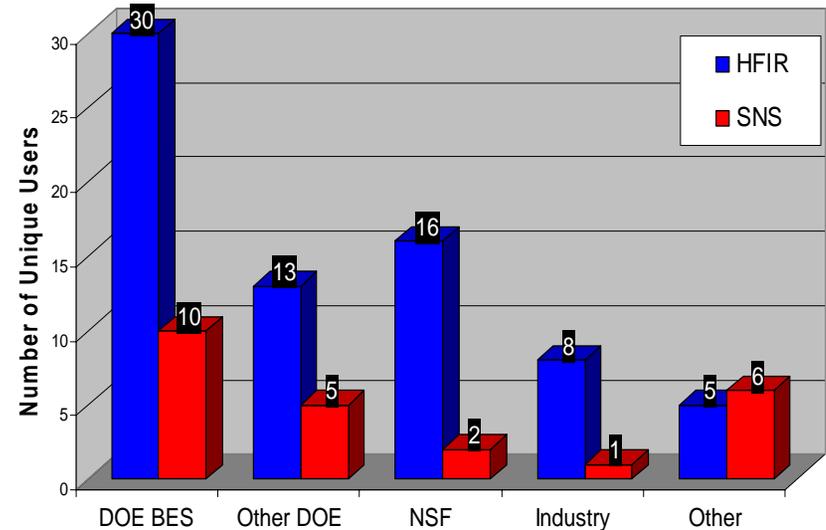


# 2007 User Statistics – 112 Total Users

### HFIR and SNS Users

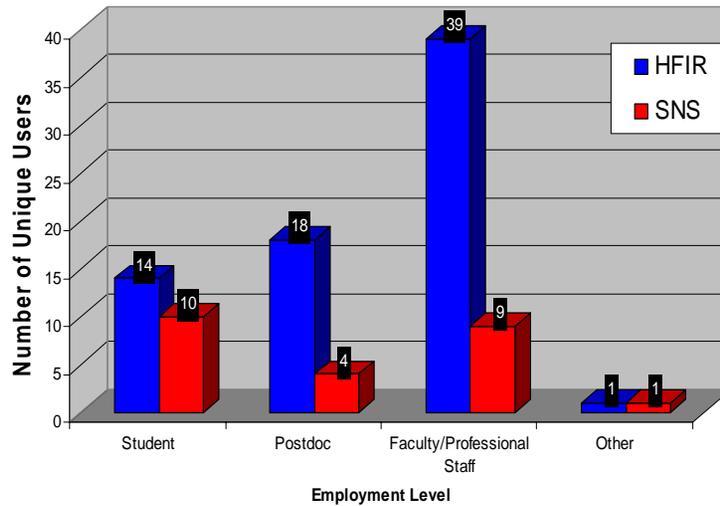


### HFIR and SNS Users Support

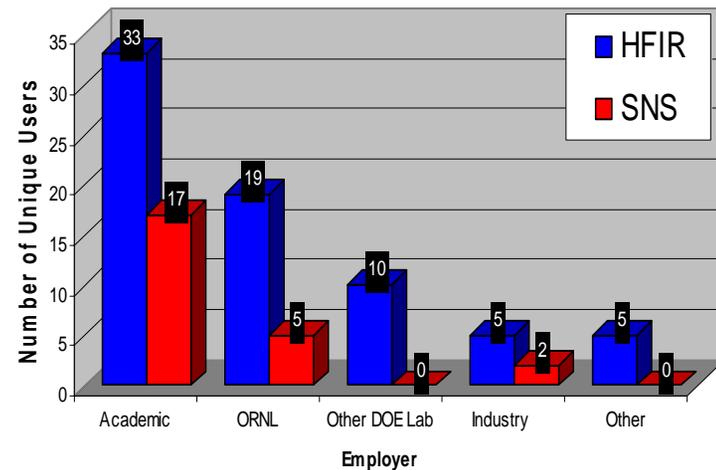


# 2007 User Statistics – 63 Experiments Completed

HFIR and SNS Users Employment Level

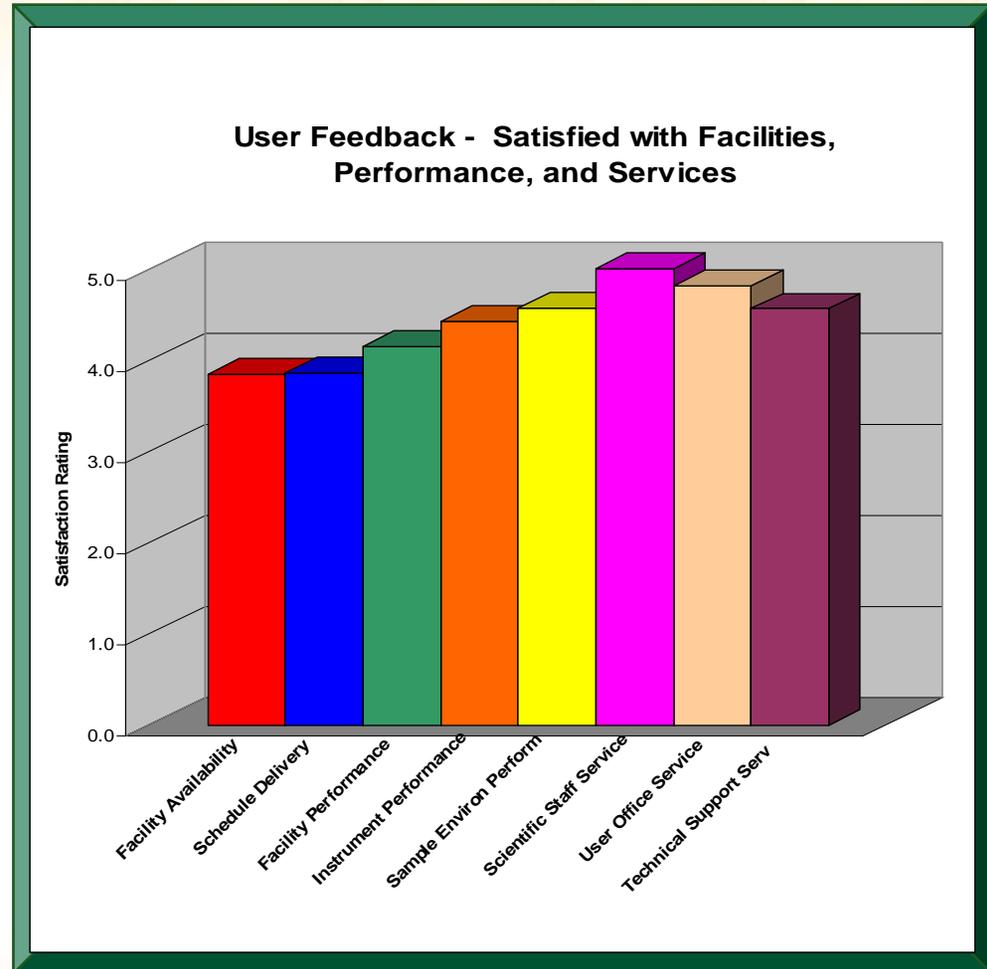


HFIR and SNS Users Employer



# User Satisfaction Feedback

- Satisfied with facilities, performance, services
- Primary purpose - conducted basic research
- Primary result - publish peer-reviewed open literature
- Primary reason for use - accessed unique capabilities
- Do differently - sample preparation laboratory and easy-to-use data reduction software and easy external access to data



# User Satisfaction Feedback - Comments

## • HFIR

- *This is a fantastic facility with very helpful staff. I look forward to continuing studies at this facility.*
- *Overall it was [an] excellent visit for us.*

## • SNS

- *... glad to have [such] strong support from all the people...*
- *It was excellent.*
- *A chemical lab is needed.*
- *It would be nice to have a cafeteria at the SNS building.*

