ORNL week:

- Al Ekkebus will get notes from session chairs and attendees
- SHUG executive committee will make a list of concerns according to priority
- IDT not advertised as widely as they should

ORNL

- website has improved, schedule is up to date
- difficulties are not explained. For example, wet lab info is not available
- publish some top level specs for software
- activated samples cannot be quickly analyzed near SNS/HFIR. Arrangements need to be made in advance to move samples inside ORNL
- more information needed about software. Portal interface link will be put on the main web page as soon as possible. It already has a "how to" page
- publish procedures for irradiated samples: they already exist for instrument training, but are not easily accessible for planning purposes. Sample transportation procedure needs to be put up. It was noted that the instrument readiness review processes als two steps. In step 1 instrument receives neutrons. In step 2 it is ready to receive users. It is specified here user training goals.
- Access to neutron data (scattering lengths,...)
- Design (record) test data, so users can familiarize themselves with software. Also useful in planning experiments (i.e. show what effect has the aluminum holder)

Education / outreach / increase user base

- advertise software on the web: what can you do, point ease of use (especially for new communities, like bio)
- establish some funding models; they are not part of DOE funds, but maybe get a NSF grant. There might be a need to establish a national program to fund access to major facilities.
- Standard presentations should (are?) available on the web, to increase visibility for neutron community. They can be used in individual presentations at seminars/colloquia.
- Marketing in society journals, Physics Today, APS, ACS meetings, ...